

Health & hygiene protocols on board Star Clippers' sailing ships.

In order to restart our sailings we have prepared the highest health & safety protocols with regard to the prevention of Covid-19. These protocols are based on the EU Healthy Gateways recommendations and those of the European Centre for Disease Prevention and Control. Intensive training for our crew forms part of these hygiene protocols.

Due to Governmental & port authority requirements there will be hygiene rules in place for your health & safety and possible restrictions during the cruise and ashore. We expect these restrictions to be subject to change, on a regular basis, with gradual improvements due to the positive roll-out of vaccines. We will adapt our procedures accordingly and update our website, when necessary: www.starclippers.com

Vaccination policy

Star Clippers' passengers must be fully vaccinated with all COVID-19 vaccine doses completed at least 14 days prior to embarkation (Pfizer, Moderna, Astrazeneca) or 4 weeks prior for Johnson & Johnson.

Star Clippers will require proof by way of the original vaccination documents issued by the relevant country's health authority; for example USA CDC vaccination record card, UK NHS certificate, EU Digital Covid Certificate.

Passengers who have recovered from Covid-19 should present their covid certificate, issued by their doctor or health centre, with the 6 month validity covering the duration of their holiday.

We would prefer passengers under 18 years of age to be vaccinated, however, this is not mandatory at this stage. Please contact Star Clippers if you have any queries.

IMPORTANT NOTE: Caribbean port authorities have now advised that they will only accept fully vaccinated passengers. Therefore, during our Caribbean season 2021/2022 passengers should bring their vaccination certificates showing both doses, either same brand or mixed vaccines. Covid recovery certificates, with or without 1 vaccine injection, are no longer accepted by Caribbean Governments.

Embarkation Health Check & Exclusion Policy

Within 72 hours before boarding the vessel, passengers are required to take a RT-PCR swab test. A negative result of the test will be required to be presented before boarding in addition to a completed health questionnaire, which will be provided in advance. Antigen test for Covid -19 (nasal swab or saliva test) may be performed before embarkation. Only passengers with negative test results will be permitted to board. In addition, any person experiencing symptoms compatible with Covid-19 (cough, fever, shortness of breath, loss of taste or smell), or if identified, anyone who has been in contact during the last 14 days with a confirmed case of Covid-19 will not be accepted on board Star Clippers' ships. Social distancing and the wearing of protective masks will be required. Embarkation will take place in small groups.



High Risk Groups

Passengers in high risk groups including people over 60 years of age or people of any age with underlying medical conditions (chronic diseases including cardiovascular disease, diabetes, respiratory diseases and immunocompromised individuals) are advised to visit a doctor for pre-travel medical consultation to assess if they are fit to travel.

Officers & crew

All Officers and crew are required to take a comprehensive health check and Covid-19 test before joining each cruise and regularly thereafter. We also expect to have all crew members vaccinated prior to joining the vessels. Regular temperature checks will be carried out and all Officers and crew will be required to wear masks.

Hygiene on board

A Health & Safety Officer will be on board, in addition to the ship's nurse. All Officers and crew will have advanced intensive training in hygiene protocols and the detection of Covid-19 symptoms. Should a passenger be suspected of a positive Covid case, they will be placed under medical supervision. A number of isolation cabins will be prepared on board each ship.

Supplies of contactless body thermometers are available on board together with masks and testing kits. Normal rules of hygiene apply, such as coughing and sneezing etiquette, hand washing and social distancing. Disinfectant dispensers are distributed throughout the vessels. Masks must be worn inside the ship and tender boats, except when dining, drinking or in passenger's own cabin.

Star Clippers adheres to the highest health and safety policy, closely following US Public Health guidelines. Surfaces that may be touched regularly (hand rails, door handles, etc) are cleaned and disinfected regularly. Cabins and suites are cleaned two times every day; on embarkation days all suites, cabins and public areas will be completely disinfected.

Quality air purification units are placed in many public areas, such as dining room, piano bar, library, sloop shop and, on Royal Clipper, the Captain Nemo lounge gym & spa.

Culinary Arts

Star Clippers' high standards, choice and quality of cuisine on board remains unchanged. For the near future, there will be no self service in the restaurant. Hotel crew are available to assist serving from the breakfast and lunch buffets; A La Carte dinner will be served with usual style.



Shore excursions & On Board Programmes

We aim to offer shore excursions as previously, however, the tours are subject to any amendments deemed necessary by the local governments and any changes will be advised on board. Shore excursions are bookable on board and costs charged to passengers' on board accounts as usual. All our tour providers have Covid management plans and will adhere to health & safety regulations in place in their particular country.

Individual excursions ashore will, normally, be permitted, however, this is subject to local government policy.

Travel Insurance

All passengers are required to have a travel insurance policy valid for the duration of the cruise. In addition to regular medical cover, this insurance should cover all costs related to Covid-19 sickness including, but not limited to, treatment ashore and repatriation.

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